



Cancellation and refund policy

Alamiya Markets LTD. has implemented a transparent return policy. In case you are not satisfied with our service level, you can request a return.

If an account was funded via debit or credit card the funds can be refunded to the card.

Please contact Alamiya Markets Support in this case. Your request will be reviewed within 5 business days and replied to in a timely manner. Please note that any violations of Alamiya Markets Customer Agreement or Partner Agreement or any other legal regulations cannot be a subject to return request. The same applies to any profits or losses received as a result of your trading activity.

If a product becomes unavailable following a transaction but prior to download, your sole remedy is a refund. If technical problems prevent or unreasonably delay delivery of your product, your exclusive and sole remedy is either replacement or refund of the price paid, as determined by Alamiya Markets LTD.

This policy can be modified or edited without prior notice